

ENJOY THE CZECH REPUBLIC 2008 – SPA

Reakce účastníků

Milá paní Aleno,
děkuji srdečně za Vaše velkorysé pozvání, za perfektní a fantastickou organizaci a za Vaši pomoc při předčasném návratu do Frankfurtu.
jako dík vás zvu k osobnímu provázení městem Frankfurt nad Mohanem Aufwiedersehen
na shledanou
Alexander (Německo)

Ahoj Pavle a Alenko,

Preposilam podekovani za perfektni organizaci od pana Osvalda Ruize z Buenos Aires.
Vsechno klapalo, Cesko se mu moc libilo a Zlata byla perfektni. To asi v kostce.

Diky a zdravim do Prahy
Petr

Estimados Petr y Vlasta
Les escribo a ambos juntos para agradecerles TODAS..... TODAS las atenciones que
tuvieron
durante mi estadia en Rep Checa. Realmente me sorprendio muy gratamente vuestro
pais.
Supero absolutamente todas mis expectativas..... Una verdadera joda guardada en
CentroEuropa.
La organizacion.....los hoteles...la atencion del personal de Czech Tourism...la guia Zlata
Mederos
y todo.... todo fue muy lindo y muy organizado.
No se si necesitan algo mas formal para presentar ante las autoridades de Czech Tourism
pero de
ser asi no dejen de pedirmelo. No queria dejar pasar los dias sin enviarles este
PROFUNDO
AGRADECIMIENTO que espero retribuir con trabajo, empeño y promociones del destino.
Para vos Petr "un abrazo" y para Vlasta "un beso"

Osvaldo (Argentina)

NOTA La cerveza es buenisisima en Chequia !!!!

Mila Alenko,

dekují mockrat za ty strasne prijenmy dny v cechach.
Kompliment na vasi organizaci, za ten nadherny program a to strasen pekne pocasi.

Ja se raduji ze se my ted zname --- a doufam ze se jeste nekdy uvidime.
Kdyz my tady budeme neco potrebovat, tak ja zavolam
A i Taky, kdyz Vy neco organisujete, a nebo chcete tady u nas v NRW delat --- ja vam
budu rad pomahat.

Vsechno nejlepsi, a nezapomen mne.

Günther (Německo)

Bonjour,

Après une journée de reprise laborieuse... je prends ma plume pour vous remercier de la qualité de l'accueil, du programme et de l'organisation de ce voyage d'étude en Bohême.

J'ai été agréablement surpris par la qualité des travaux déployés avant et pendant ces journées pour nous faire connaître et apprécier cette très belle région qui m'était inconnue.

Merci de m'avoir fait découvrir les ressources touristiques de cette partie de la République Tchèque pour les inscrire dans mes ressources dans le cadre du tourisme.

...et merci au groupe d'invités pour la bonne ambiance;

Cordialement depuis Versailles,
Patrick (Francie)

Hi Jana,

I made it home safe. I left Joe and the rest of the group at JFK as they traveled their separate ways. I wanted to thank you again for the superb FAM trip, I hope to use my knowledge to help my clients.

Thanks,

Keith (USA)

Thank you so much for your prompt delivery of the pictures and yes I made it home, a bit tired, but home where the weather is much colder than where you are. Let me take this moment to THANK YOU and the entire staff of Czech Tourism for the education you provided. You certainly went "all out" to expose us to the virtues of Prague and the SPA triangle. I learned so much and really appreciated the choices you made in making our itinerary. Our guide - Olga- was an excellent choice, how kind and patient and informative she was. I have been selling Prague lately, as there is a greater interest in the central Europe and I'm just thrilled that I will have more reasons to sell Prague and the area.

Again thank you to all for an outstanding visit.

Donna (USA)

Dobri den Jana and Pavel

I am back home after this really enjoyable and interesting trip- and another opportunity to see the beautiful CZECH REPUBLIC and diverse touristic offer.

I also enjoyed the short but interesting trip I took to Brno area - it was very well organized and traveling with STUDENT TRAVEL bus to and from Brno was excellent. Altogether I wish to thank you for the kind hospitality shown, the program which has given a taste of the SPA COUNTRY ' the excellent hotels and food- now I need an urgent spa procedure to take off a few kilograms added during the trip....

I will pass through Czechtravel excellent staff in Tel Aviv the article(s?) once they will be published and I look forward to meeting you again sooner than later....

Thanks and Shalom
Adi (Izrael)
Hi Jana and Pavel!

Thank you again so very much for your hospitality. I had a wonderful time and you all did such a fabulous job.

Jackie (USA)

Dear Maria,

Thank you for your email and excellent trip. I would like to thank all of you for your hard work and effort in arranging this delightful trip. I really enjoyed it and although this is my second time in Czech Republic I was once again amazed by this country. You were all friendly and efficient - thank you!

It is certainly difficult to please such a big group of people with so many different interests. Such a trip would benefit from free afternoon in Prague when Tour Operators and Travel Agents would be able to visit hotels, etc that they sell or arrange meeting with their partners. Meantime journalists could explore city at their own pace ;). It would be very useful to have city tour visiting all the main sights such as castle, Wenceslas square etc as it would give good picture of Prague for first time visitors..

Hope to see you again sometime in the future!
Have a lovely day
Kind regards
Jurate (Velká Británie)

Maria,

It was lovely to meet you and will be writing something, don't worry.

I thought the trip was excellently organised and full credit to you and your colleagues and the interpreters. Everyone worked very hard.

The programme was suitably diverse...a mixture of culture, history, tourism and fun. Two slight niggles: I must get you to teach me the polka when I am not tired and emotional and secondly on a serious note if felt that it was a shame that your boss didn't, at the various social functions he attended, make the effort to work the room and meet people personally and briefly chat to them. It would have also been nice if he had said a few farewell words at the restaurant on the last night. I for one would have responded with a few words of praise on behalf of everyone, as I am sure others would also have done.

Take care....wonderful to have met you...all the best in the future to you all at Czech Tourism....you did a great job.....stay in touch...

Clive (Velká Británie)

Hello Marika:

Just getting organised this morning after a long journey home.
Please thank our hosts at Czech Tourism and especially yourself and Jitka for hosting a wonderful trip. I don't think I have ever enjoyed any trip more. We had so much fun! The organisation was wonderful, a few glitches to be expected with such a diverse group of people but overall, I think you all did an amazing job.
Thank you for the pictures.
Keep in touch,
Very best wishes,
Tess (Kanada)

Marika. It was a wonderful trip.

I think you did a very good job with the group and Czech Republic is a great destination (I hope I see the rest of the country someday).

Best regards,
Peter (Kanada)

HI Maria,

I arrived home safely last night and must say again that you did a fantastic job a everything went well. I have experience in doing the organizational part of the tours and you did an exceptionally well with dealing with a group this size. Thanks for the pictures.

Would you please send me the name and the Email address of the head of the tourist Board as I would like to send him an Email as well? I leave for Italy next Tuesday and will not be back until May 27th so I might not get it done until I get back.

Once again thanks for such a good trip.

Don (Kanada)

Dear Maria,

I am most grateful for all your courtesy during the tour.

I enjoyed every event of the tour because they were organised very well.

Among the excursions the sightseeing from the historical trams and Boat trip impressed me a lot.

Among the cultural programmes "Life is Life" was a novelty which I didn't see before.

Spa-Procedures were a delighting experience with wellness gain for me and I want to recommend my readers to visit the spa-triangle.

The tourists will enjoy their stay in Spa-premises more, if the instructors could speak some foreign languages and could explain the tourists the benefits of individual procedures offered to them.

I am really grateful to the Czechtourism for the first-class accomodation offered during the tour. Food and Breakfast were tasty.

Unfortunately the personnel in the breakfast rooms was mostly unexperienced.

My overall impression remains very positive.

With happy greetings from Stuttgart sends

Manohar (Německo)

Dear Marika,

Thank you so much for the excellent organization of this educational tour in the Czech Republic which gave me the opportunity to discover Prague and these two beautiful thermal towns.

We had a great welcome, I appreciated in particular the garden party at the Agricola Hotel, the gala night at the Esplanade Hotel with the fireworks and the spa session in Karlsbad, and I enjoyed a lot my whole stay.

Maybe just one thing concerning the accommodation: the first hotel in Prague, Top Hotel, was too far away from the city center and in Marienbad it would perhaps have been better to stay in the very center although it did not cause any inconvenience, but the last hotel in Prague, Praha Hotel was very nice.

Thank you once again.

With Best Regards.

Catherine (Francie)

Hi Marika.

I would like to say a 'HUGE THANKYOU' to everyone who took part in organising this Fam trip. It was superb!

Yourself and the guides were all very helpful, friendly and extremely knowledgeable. We couldn't of asked for better - Honestly! You deserve a stiff drink and a medal for the way you dealt with some of the more challenging members of the group!

The Gala dinner and Garden party were great. We really felt like VIP's! The Esplanade hotel was exceptional, the rooms and service were fantastic! That was definitely the highlight of my trip - what a beautiful setting.

All the restaurants and food supplied were of a high standard and excellent. I loved the Chodova brewery night! Very traditional and they really got the crowd going. All though the food wasn't a'la carte it was still palatable and I would definitely recommend this to my clients, more so than the Pilsner brewery, which was a little flat in comparison and the food wasn't that great to be honest..

The regions we visited were beautiful and I feel more confident in selling other area's of the Czech republic now - Not just Prague!

The only things I would think about for next time would be:

1) The workshop -

I think personally, agents would of benefited more from the workshop if we were given information on the attendee's. All we were given was a list of hotels/companies, which on our first day and not knowing anything about the areas, didn't mean a lot. It needed more info in regards to star rating's, maybe what they offer in regards to services etc. That way you could of glanced down the list and picked which companies would be beneficial to your clientele. Or even better. Done the workshop after visiting both regions - Marienske lazne and Karlov vary, so you knew a bit more about the town and where they were located etc.

2) The hotel choice in Prague -

I have to agree with the other lady who replied, with regards to the Prague hotels.. The Top hotel was way too far out. The reception night staff didn't understand my request for an Iron and the overall feel was just conference and groups stayed here. As a leisure agent, I would not sell this hotel... Especially after one of the reception staff put the phone down on me when he couldn't understand me. I know some of the group stayed at The Ambassador, which from a sales point of view, would of been more beneficial to travel agents. The hotel Praha on the last night was lovely and a small group of us did manage to go back in to the centre the next day. Which gave us the experience of using the hotel's free shuttle service and the metro. Maybe next time, a suggestion would be to do the first night in the centre (especially for leisure agents) and the last night as you did - slightly out of the centre. There's nothing better than experiencing the transport yourself, so you really can pass this knowledge on to your clients and its good to get a feel of being central and slightly out, so again, you can pass this info on to your clients.

3) Prague city tour -

Maybe a more in-depth tour would of been appropriate, not just fitting the sights in-between racing over to the theatre.. I never got to visit Prague castle or the Jewish quarter - Which I would of liked. It all felt a little bit rushed on the last day.

4) Maybe a little more free time as it was all go, go, go and some people wanted to head home early evening as they were so tired.

Although I have noted the above, I still thoroughly enjoyed the trip and felt it was organised exceptionally well. For the amount of people that travelled, you all deserve a huge pat on the back.

I hope to be sending my clients to your lovely regions in the not too distant future and hopefully bringing my Husband back on our own holiday!

Please pass on my thanks to all the team Marika, for such a well organised and enjoyable trip! And well done to you!

Best wishes for the future
Nicola (Velká Británie)

P.S. Please would it be possible to provide me with information regarding nearest airports - transfer times for both Spa regions we visited. Thanks x

Dear Marika,

thank you for the pictures.

Even if, as you know, at the beginning wan't so easy for me, at the end everything turned well.

The places are really great and I enjoyed Marienbad, Karlovy Vary and Praga very much.

Many thanks, I appreciated what you did for me.

I hope to see you and your regions soon.

Carmen (Itálie)